

Recommendations for Windows

OS and Browser

- Windows 2000, Windows XP or Windows Vista (Vista has some trouble with WimbaLive!, but you can e-mail)
- Internet Explorer 6, Mozilla Firefox 1.5, Netscape Navigator 7.1 (or higher on these browsers)

Web Camera

- Philips SPC900NC/100
- Logitech Quickcam Fusion
- Logitech Quickcam for Notebooks Pro (USB 2.0)
- Logitech Quickcam for Notebooks Deluxe (USD 1.1)
- image
- Logitech Quickcam Pro 5000

**These are suggestions for web cameras that work best for videoconferencing. Newer models may replace these options. When purchasing these camera typically looks for a USB 2.0 camera (requires as USB 2.0 port) and high video transfer rate (BestBuy, Radio Shack, or eBay are good places to buy these, which are around \$70).

Audio

- Echo canceling headset and microphone with usb port (these can be purchased at BestBuy or Radio Shack for \$55-\$75)
- Website with price comparisons at <http://www.headsets.com/computer/usb/1>

As most PC desktops and laptops have good built-in audio, an analog headset is a good solution for most people.

Recommendations for Mac OS X

OS and Browser

- Logitech Quickcam Pro 5000
- Mac OS X 10.2, 10.3, 10.4 (Power PC or Intel Processors)(10.5 when released).
- Safari 1.1, Mozilla Firefox 1.5 1 (or higher on these browsers)

Web Camera

- Apple iSight
- iRez 1394 from Global Media
- image

Audio

- Echo canceling headset and microphone with usb connection
- Website with price comparisons at <http://www.headsets.com/computer/usb/1>

Apple's iSight camera offers unsurpassed video quality on the Mac OS X platform. It connects to the Firewire port, which means all USD bandwidth and power is available for audio equipment.

As Apple computer often lack a microphone input, we only recommend USB-based audio hardware for Mac OS X users.

Additional Requirements

- Adobe's Macromedia Flash Player 6.0.79 or higher (free download)
- Minimum bandwidth requirement is DSL/Cable (wire connection suggested)
- Minimum 1 GHz processor recommended when screen sharing.
- 512 MB or RAM or more recommended

- 100 MB available disk space
- Minimum resolution 800x600 (1024x768 or higher recommended)

WimbaLive! Help

[KSU ITAC](http://www.k-state.edu/infotech/helpdesk/) is available to provide help through the school year at <http://www.k-state.edu/infotech/helpdesk/>

IT Help Desk

214 Hale Library

785-532-7722

1-800-865-6143

Live help on website

<mailto:helpdesk@k-state.edu>

Help Desk staff

Summer Schedule

Mon, July 23 Open 8 a.m.-8 p.m.

8-10 p.m. e-mail/phone only

Tue, July 24 Open 8 a.m.-8 p.m.

8-10 p.m. e-mail/phone only

Wed, July 25 Open 8 a.m.-8 p.m.

8-10 p.m. e-mail/phone only<

Thu, July 26 Open 8 a.m.-8 p.m.

8-10 p.m. e-mail/phone only

Fri, July 27 Open 8 a.m.-5 p.m.

5-10 p.m. e-mail/phone only

Sat, July 28 Open 1-5 p.m.

Sun, July 29 Open 1-8 p.m.

8-10 p.m. e-mail/phone only

Fall Schedule is out in August